







American Honda Motor Co., Inc. 1919 Torrance Blvd., - P.O. Box 2215 Torrance, CA 90509-9870

IMPORTANT SAFETY RECALL NOTICE

October 2014

NHTSA Recalls 14V-351 14V-353

Dear

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2003-2005 model year Accord vehicles that were originally sold in or currently registered in geographic locations known for high relative humidity. Alabama, California, Florida, Georgia, Hawaii, Louisiana, Mississippi, South Carolina, Texas, Puerto Rico and the U.S. Virgin Islands. In some vehicles, both the driver's front airbag inflator and front passenger's airbag inflator could produce excessive internal pressure upon deployment. If an affected airbag deploys, the increased internal pressure may cause the inflator to rupture. In the event of an inflator rupture, metal fragments could pass through the airbag cushion material possibly causing injury or fatality to vehicle occupants.

What should you do?

Call any authorized Honda dealer and make an appointment to have your vehicle's driver's front airbag inflator and front passenger's airbag inflator replaced, **at no cost to you**. We encourage you to contact the dealer ahead of time to assure that the correct parts for your vehicle will be available at your appointment. The complete replacement process may take approximately 66 minutes; however, your vehicle will need to be at the dealer for a longer period of time. We recommend that you plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

Who to contact if you experience problems?

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc. Honda Automobile Customer Service Mail Stop 500-2N-7A 1919 Torrance Blvd. Torrance. CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator National Highway Traffic Safety Administration 1200 New Jersey Ave., SE Washington, DC 20590

Or call the toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to http://www.safercar.gov.

What to do if you feel this notice is in error?

Registration records indicate that you are the current owner or lessee of a 2003-2005 Honda Accord involved in this campaign. If this is not the case, or the name/address information is not correct, please complete and sign the Information Change Card and return it in the enclosed postage-paid envelope. We will then update our records.

Lessor Information:

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have questions:

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 888-234-2138, and select option 2. U.S. customers can also locate a dealer online at *Hondacars com*. Customers in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience this campaign may cause you.

Sincerely.

American Honda Motor Co., Inc. Honda Automobile Division



AUTOMOBILE DIVISION American Honda Motor Co., Inc. 1919 Torrance Blvd. - P.O. Box 2215 Torrance, CA 90509-9870

September 2014

NHTSA Recall 14V-351

IMPORTANT SAFETY RECALL NOTICE

Dear

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2001-2007 model year Accord vehicles that were originally sold in or currently registered in geographic locations known for high relative humidity: Alabama, California, Florida, Georgia, Hawaii, Louisiana, Mississippi, South Carolina, Texas, Puerto Rico and the U.S. Virgin Islands. In some vehicles, the driver's front airbag inflator could produce excessive internal pressure upon deployment. If an affected airbag deploys, the increased internal pressure may cause the inflator to rupture. In the event of an inflator rupture, metal fragments could pass through the airbag cushion material possibly causing injury or fatality to vehicle occupants.

What should you do?

Call any authorized Honda dealer and make an appointment to have your vehicle's driver's front airbag inflator replaced, at no cost to you. The complete replacement process may take approximately 30 minutes; however, your vehicle will need to be at the dealer for a longer period of time. We recommend that you plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

Who to contact if you experience problems?

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc. Honda Automobile Customer Service Mail Stop 500-2N-7A 1919 Torrance Blvd. Torrance, CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator National Highway Traffic Safety Administration

1200 New Jersey Ave., SE

Washington, DC 20590

Or call the toll-free Safety Hotline at 888-327-4236 (TTY 800-424-9153), or go to http://www.safercar.gov.

What to do if you feel this notice is in error?

Registration records indicate that you are the current owner or lessee of a 2001-2007 Honda Accord involved in this campaign. If this is not the case, or the name/address information is not correct, please complete and sign the Information Change Card and return it in the enclosed postage-paid envelope. We will then update our records.

Lessor Information:

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have questions:

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 888-234-2138, and select option 2. U.S. customers can also locate a dealer online at Hondacars.com. Customers in U.S. territories, please contact your local dealer/distributor.

We apologize for any inconvenience this campaign may cause you.

Sincerely.

American Honda Motor Co., Inc. Honda Automobile Division



This is an electronic version of the letter that will be mailed to you. Please wait until you receive the actual letter before contacting your dealer.



AUTOMOBILE DIVISION

American Honda Motor Co., Inc. 1919 Torrance Blvd., - P.O. Box 2215 Torrance, CA 90509-9870

Summer 2011

NHTSA Recall 11V-395

IMPORTANT SAFETY RECALL NOTICE

Dear Accord Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda has decided that a defect which relates to motor vehicle safety exists in the automatic transmission control module software of certain 2005-2010 model year 4-cylinder Accord vehicles; this defect may affect the secondary shaft bearing in a vehicle's transmission. There is a possibility that the secondary shaft bearing may be damaged when a driver rapidly shifts between different gears at high engine RPM. A damaged bearing may cause the engine to stall or the vehicle to roll after the gear selector has been placed in the park position. An engine stall or unexpected vehicle movement increases the risk of a crash or personal injury to persons within the path of a rolling vehicle.

What should you do?

Call any authorized Honda dealer and make an appointment to have your vehicle repaired. The dealer will repair your vehicle by updating the automatic transmission control module software. This work will be done free of charge. Please plan to leave your vehicle for half a day to allow the dealer flexibility in scheduling.

Who to contact if you experience problems?

If you are not satisfied with the service you receive from your Honda dealer, you may write to:

American Honda Motor Co., Inc. Honda Automobile Customer Service Mail Stop 500-2N-7A 1919 Torrance Blvd. Torrance. CA 90501-2746

If you believe that American Honda or the dealer has failed or is unable to remedy the defect in your vehicle, without charge and within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator

Administration 1200 New Jersey Ave., SE Washington, DC 20590

Or call the toll-free Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to http://www.safercar.gov.

What to do if you feel this notice is in error.

Our records show that you are the current owner or lessee of a 2005-2010 Accord involved in this recall. If this is not the case, or the name/address information is not correct, please complete, sign, and return the enclosed, postage-paid information Change Card. We will then update our records.

If you previously paid to have the secondary shaft bearing repaired, you may be eligible for reimbursement. Refer to the attached Instructions for Reimbursement for the eligibility requirements and the reimbursement procedure.

Lessor Information.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you have questions.

If you have any questions about this notice, or need assistance with locating a Honda dealer, please call Honda Automobile Customer Service at 1-800-999-1009, and select option 4.

We apologize for any inconvenience this campaign may cause you.

Sincerely.

American Honda Motor Co., Inc. Honda Automobile Division

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