MARNINGIII



CarMax sells UNSAFE, RECALLED CARS. CarMax claims all its cars must meet a rigorous "125+ point inspection." But – CARMAX IS NOT AUTHORIZED TO PERFORM SAFETY RECALL REPAIRS, and FAILS to get them done before selling UNSAFE, RECALLED CARS TO CONSUMERS.

CarMax cars are being recalled due to life-threatening defects, such as:

- FAULTY BRAKES
- VEHICLE FIRES
- DRIVE SHAFTS that disconnect from the rear axle
- IGNITION SWITCHES
 that shut off and cause a loss of power steering and power braking and air
 bag failures (the GM ignition switch recall)

CARMAX SOLD THIS RECALLED 2011 DODGE RAM TO THE DAVIDSON FAMILY JUST 11 DAYS BEFORE IT FELL APART AND CAUGHT ON FIRE.

AFTER CARMAX SOLD IT TO THEM, THEY FOUND OUT FROM CHRYSLER IT WAS RECALLED LAST YEAR BECAUSE THE DRIVE SHAFT WAS DEFECTIVE AND PRONE TO SEPARATING FROM THE REAR AXLE. CARMAX REFUSED TO TAKE CARE OF THE SAFETY RECALL. THE COUPLE TOOK IT TO A CHRYSLER DEALER FOR THE SAFETY RECALL REPAIRS. A FEW DAYS LATER, IT FELL APART AND CAUGHT ON FIRE, ALMOST KILLING THE PARENTS AND THEIR 12-YEAR-OLD DAUGHTER. THE FATHER PULLED THEIR DAUGHTER OUT OF THE BACK OF THE CAB JUST SECONDS BEFORE IT EXPLODED INTO FLAMES.

Did CarMax sell YOU a recalled car?

HERE'S HOW TO TELL:

Enter your car's Vehicle Identification Number on the manufacturer's website, under "safety recalls." Or go to the website for the National Highway Traffic Safety Administration and enter the VIN.

If CarMax sold you an unsafe, recalled car, please let us know. We're seeking action by the Federal Trade Commission to crack down on this dangerous practice, that puts everyone who shares the roads at risk.

CONSUMERS FOR AUTO RELIABILITY AND SAFETY

A national, award-winning non-profit auto safety organization working to prevent vehicle-related fatalities, injuries and economic losses.

TELL US YOUR CARMAX STORY

Call us at 530-759-9440 or send an email via our website, at www.carconsumers.org.