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United States Senate

SUITE 112 WASHINGTON, DC 20510-0505 (202) 224-3553 http://boxer.senate.gov/contact

May 24, 2012

Mark P. Frissora, Chairman and Chief Executive Officer Hertz Global Holdings, Inc. 225 Brae Blvd. Park Ridge, NJ 07656-0713

Dear Mr. Frissora:

I am writing to thank you for your letter dated May 8, 2012 and your Senior Vice President Richard D. Broome's follow up letter dated May 17, 2012 in response to my request that you voluntarily adopt the following pledge:

"Effective immediately, our company is making a permanent commitment to not rent out or sell any vehicles under safety recall until the defect has been remedied."

I was delighted to hear that this has been your longstanding policy and that you are making a permanent commitment to maintaining this policy. To be clear, it is my understanding that you consistently repair all recalled vehicles as instructed in the manufacturer's recall notice prior to rental or sale, without exception. Please inform me if my understanding is incorrect.

Thank you for your efforts to ensure your customers' safety.

Sincerely,

Barbara Boxer

United States Senator